

# In-Market Vehicle Service Audience – Target Service Intenders Ready for Their Next Appointment

## Turn Service Prospects into Loyal Customers & Maximize Revenue

Accurate & Fresh Data – Engage service intenders actively seeking maintenance and repairs.

Propensity Scored Audiences – Actionable insights to target high-value service customers.

Year, Make, Model, VIN – Pinpoint high-value service customers based on their vehicle data.

#### **Who Are These Customers?**



Seeking a Trusted Local Service Provider



Comparing Dealer vs.
Independent Service Options



Looking to Schedule
Service Appointments

#### Why This Audience is Important

- Increase Service Retention Capture highvalue customers likely to return for maintenance and repairs.
- Boost Fixed Ops Revenue Conquest undecided owners into dealership service customers.
- Enhance Customer Lifetime Value Build long-term relationships that increase dealership loyalty and repeat business.

### **Comprehensive Data for Precise Targeting**

- Online & Offline Behaviours
   Looking for vehicle service online. Engagement with dealership service promotions
- Service Intent
   In market for routine maintenance or major repairs.
- **Demographics & Financials** Income, net worth, credit-ranges.
- **Spending Patterns**Trade cycles, purchase dates, income.